



March 1, 2011

## **IMPORTANT NOTICE TO TRADE**

### **New Return Policy Information**

#### **DEAR VALUED CUSTOMER:**

**ACELLA PHARMACEUTICALS, LLC** is pleased to announce that effective March 1, 2011 we will be partnering with **Qualanex, LLC**, the leading experts in pharmaceutical returns services. With a management team that has over 40 years of industry experience, Qualanex has created an innovative approach to returns management that is setting new standards in the reverse logistics industry.

#### **FOR RETURN AUTHORIZATIONS**

Request for Return Authorization can be made by accessing the Qualanex website at [www.qualanex.com](http://www.qualanex.com) or you may request a Return Authorization Form, via telephone, by contacting a Qualanex customer service representative at 800-505-9291 or faxing the request to 847-775-7258.

#### **RETURN PROCESSING**

After receiving your Return Authorization, please return all **ACELLA PHARMACEUTICALS, LLC** products to the following address:

**ACELLA PHARMACEUTICALS, LLC**  
C/O Qualanex  
5605 Centerpoint Court  
Suite A  
Gurnee, IL 60031  
Telephone: 800-505-9291  
Facsimile: 847-775-7258

For your convenience, we have also enclosed a copy of our returns goods policy. Effective March 1, 2011 Qualanex is ready to begin receiving returns on behalf of **ACELLA PHARMACEUTICALS, LLC**. As always, **ACELLA PHARMACEUTICALS, LLC** remains committed to offering the highest level of service to our customers. We are confident that our partnership with Qualanex will continue to add value to your business and ours. If you have any additional questions, you may contact our customer service department at 1-800-541-4802.

Sincerely,

Philip Vogt  
President